



GUIDELINES FOR EMERGENCY APPOINTMENTS DURING COVID-19, CRISIS

- Horizon Dental Care is assessing all emergency patients before being seen.
- In some cases, related to pain or infection, the patient can be treated with antibiotics and pain medication.
- Patients are asked to call before coming into the office for an appointment.
- True dental emergencies such as bleeding, facial swelling, abscess, pain, trauma, etc. generally need to be addressed by a dentist at the dental office.

HORIZON DENTAL CARE SAFETY PROTOCOLS:

- Patients are asked to call upon arrival.
- A staff member will check-in patients at the door.
- Patients will be screened which included a temperature check.
- Patient will then be asked to wait in their vehicle until a staff member calls them in to be seen in the treatment room.
- Our safety measures will continue to evolve to meet required guidelines as more information develops.

CDC RECOMMENDS DENTAL OFFICES, SCREEN PATIENTS BEFORE PROCEEDING WITH AN APPOINTMENT. FOR THE FOLLOWING:

- ✓ Any individual who exhibits or reports signs of acute respiratory illness such as coughing, fever and shortness of breath.
- ✓ Recent travel to any locations that have a Level 3 Travel Health Notice for COVID-19.
- ✓ Close contact with an individual diagnosed with COVID-19.